

Important Update: Changes to Recycling, Garbage, Brush and Bulk Service

As of January 12, 2026, Republic Services will be introducing changes to our recycling, garbage and brush and bulk service offerings in partnership with the City of Rockwall. Over the next couple of months, you can expect to receive regular updates through the City's social media, e-blasts and a dedicated mailer from the Republic Services team with details on the services. This communication has details on upcoming dates for cart delivery and the cart removal processes.

To ensure a seamless transition, we have prepared a comprehensive frequently asked questions (FAQ) section that addresses common questions and concerns that can be found on the city's web page. Additionally, the City of Rockwall will be updating its website with detailed information over the next few months. This includes:

- Detailed maps outlining the new service areas and routes
- Requirements for the new cart placement and brush and bulk volume changes
- 2026 bulk service schedule
- Change in monthly rates

Republic Services is committed to providing exceptional service and implementation of these changes to the residents of Rockwall. The goal is to enhance the overall waste management experience while promoting sustainability and environmental responsibility.

Brush and Bulk Service

- Zones will stay the same. Service is provided twice a month during your scheduled weeks.
- New brush and bulk volume limits (6 cubic yards) will begin on January 1, 2026.
- Schedules, zones and more information can be found on the City's website.

To stay informed and access the latest updates, please visit the City of Rockwall's website, or follow the City's social media channels. If you have any questions or concerns, please do not hesitate to reach out to our customer service team.





Important dates for upcoming cart delivery and removal

- Residences will each receive one recycling and one garbage cart.
- Cart delivery will begin on December 29, 2025.
- If your current garbage service days are **Monday / Thursday**, you will receive your carts the week of **December 29**.
- If your current garbage service days are on **Tuesday / Friday**, you will receive your two carts on the week of **January 5**.

If you currently rent Republic Services carts, you will need to leave your carts out to be picked up on your cart delivery week listed above. All homes, currently renting a cart or not, will receive new carts.

If you currently have your own carts, they will no longer be serviced, beginning on January 12. If you want to dispose of your personal carts, you can set them out front with your bulk trash during your assigned week. Please ensure they are empty and marked "trash".

If you want to keep your current small recycle tubs, you can use them as you wish, but they will also not be serviced starting January 12. If you want to dispose of the small recycle tubs, you can also set them out with your bulk waste on your collection week.

New Recycling and Garbage Zones

- These zones will go into effect on Monday, January 12, 2026.
- Recycling and garbage will be collected on the same day, one time per week.
- All materials must fit in the cart, with the lid closed.
- Carts should be placed 3 feet apart from surrounding obstacles, such as fences, mailboxes, gas meters and each other.
- Detailed items, such as cart placement, what can be recycled, bulk calendar and bulk changes, will be coming via mail in December as a separate information packet and on the City's website.



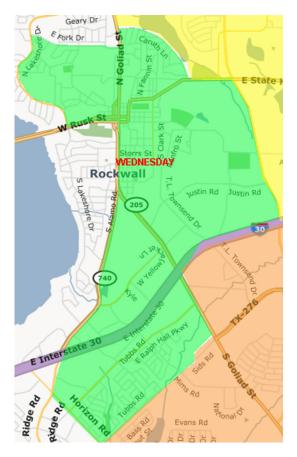
New Recycling and Solid Waste Service Map



New Monday Zone

- New Tuesday Zone
- New Wednesday Zone
- New Thursday Zone
- New Friday Zone

Wednesday Service Area



Republic Services 972.422.2341

RepublicServices.com/municipality/rockwall-tx

City of Rockwall

Monday – Friday, 8 a.m. – 5 p.m.

rockwall.com/garbageupdates.asp facebook.com/cityofrockwall









Republic Services Recycling and Garbage Changes

Beginning January 12, 2026

Plano, TX 75074 4200 E. 14th Street

